

Product Overview



ROVISTON



Agenda



Architecture



Product Features



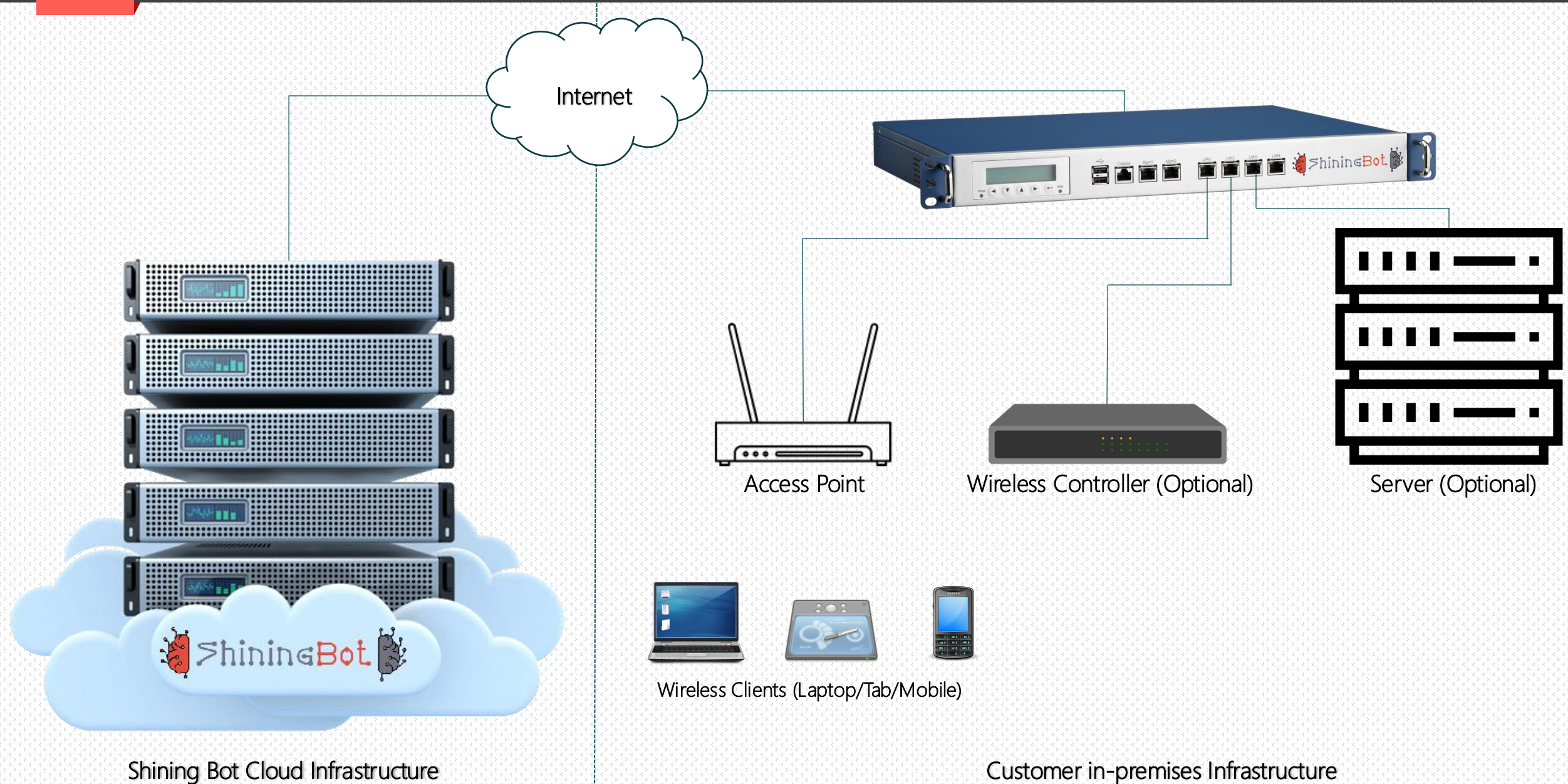
Why Shining Bot?



Contact details

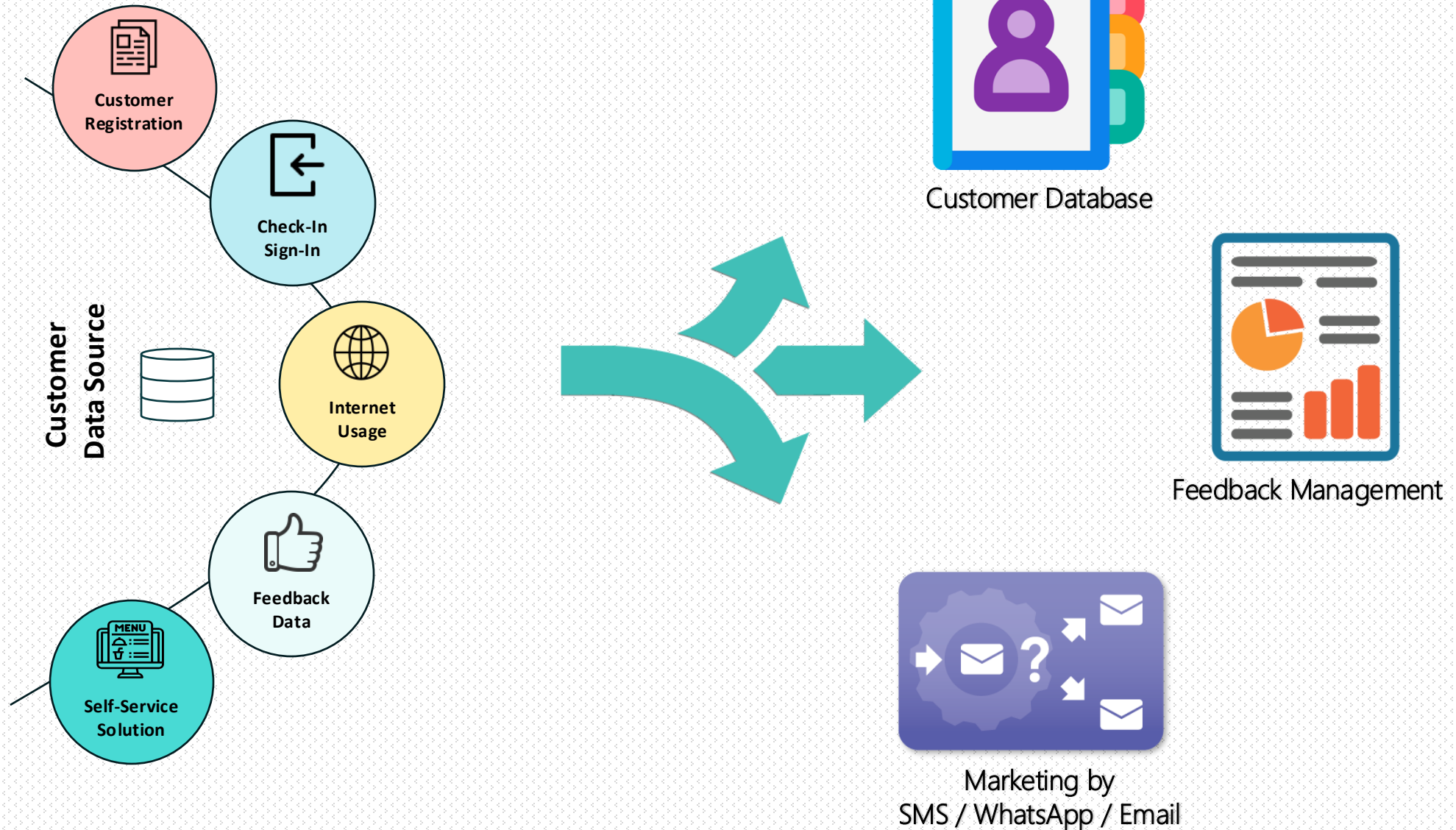


Hardware Architecture





How Shining Bot works ...



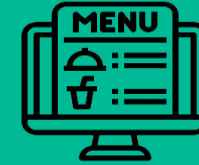


Product Features



Feedback

Collect feedback from your customer using Simple QR Code



Self Service

Manage In-Room Dining & amenities delivery using QR Code & Mobile browser



Authentication

Authenticate users with complete control & Manages logs as per Industry Standard



API Service

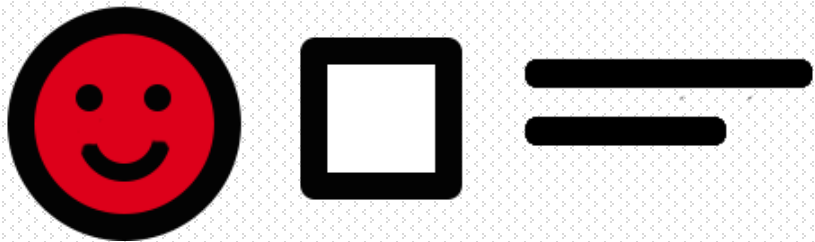
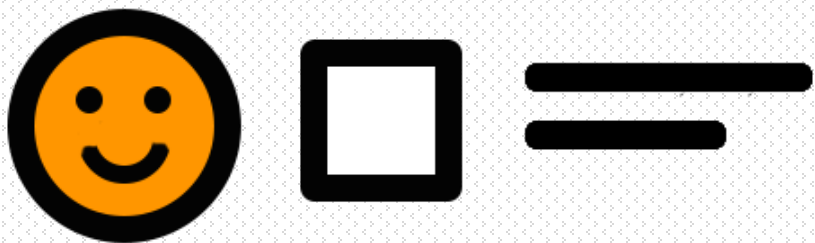
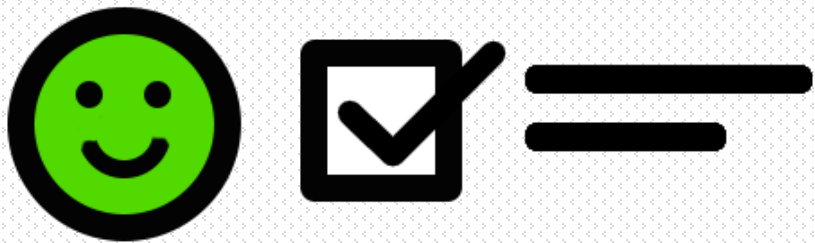
Seamlessly integrate with your PMS Software for automatic guest management



- In built user registration with validation
- Password delivery by SMS (OTP)
- User authentication & Tracking
- Bandwidth control (Speed & Download limit)
- Concurrent access control
- Log as per Industry Standard
- Log retention for 18 months as per norms
- Investigation support for violations
- API connectors to PMS or external source



Feedback Management



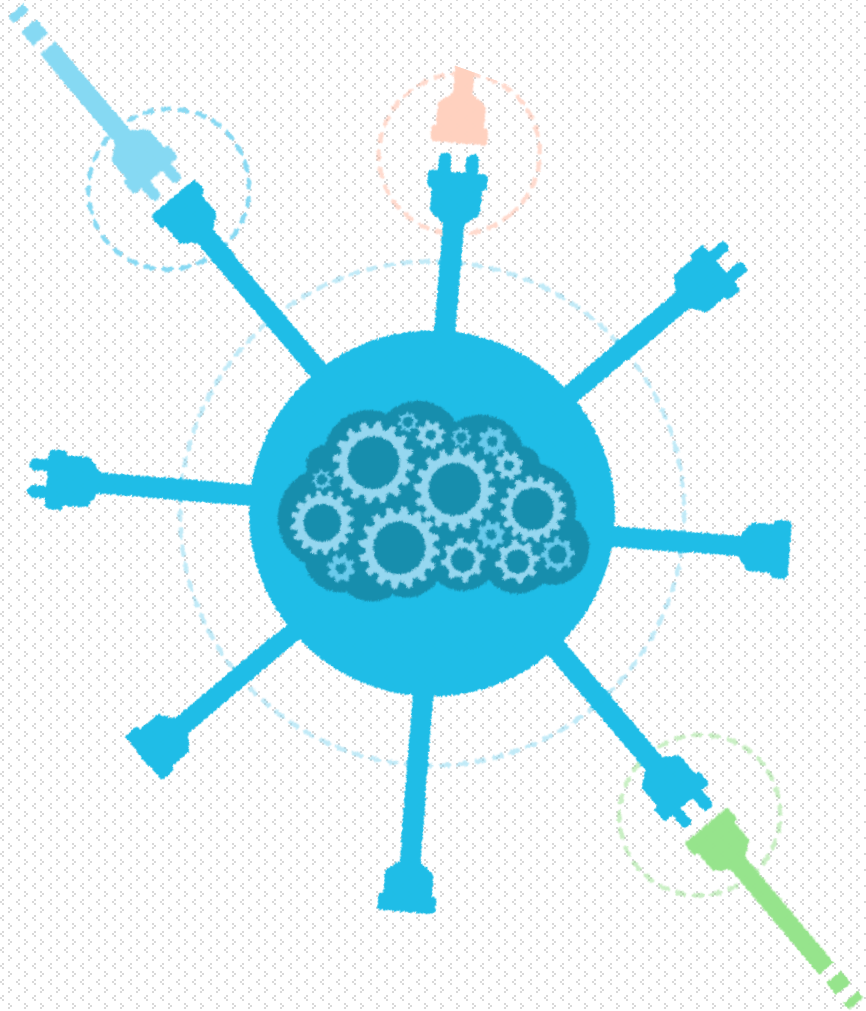
- Login/Logout/Status page provides feedback link
- Customizable feedback forms
- Complete feedback reports in dashboard
- AI based automatic sentiment analysis
- Escalate to next level based on threshold
- Follow the customer with short URL
- Optional feature to share escalation matrix
- Compare various feedback by same user
- Generates KPI reports based on feedback



Self Service Menu, Order & KOT printing



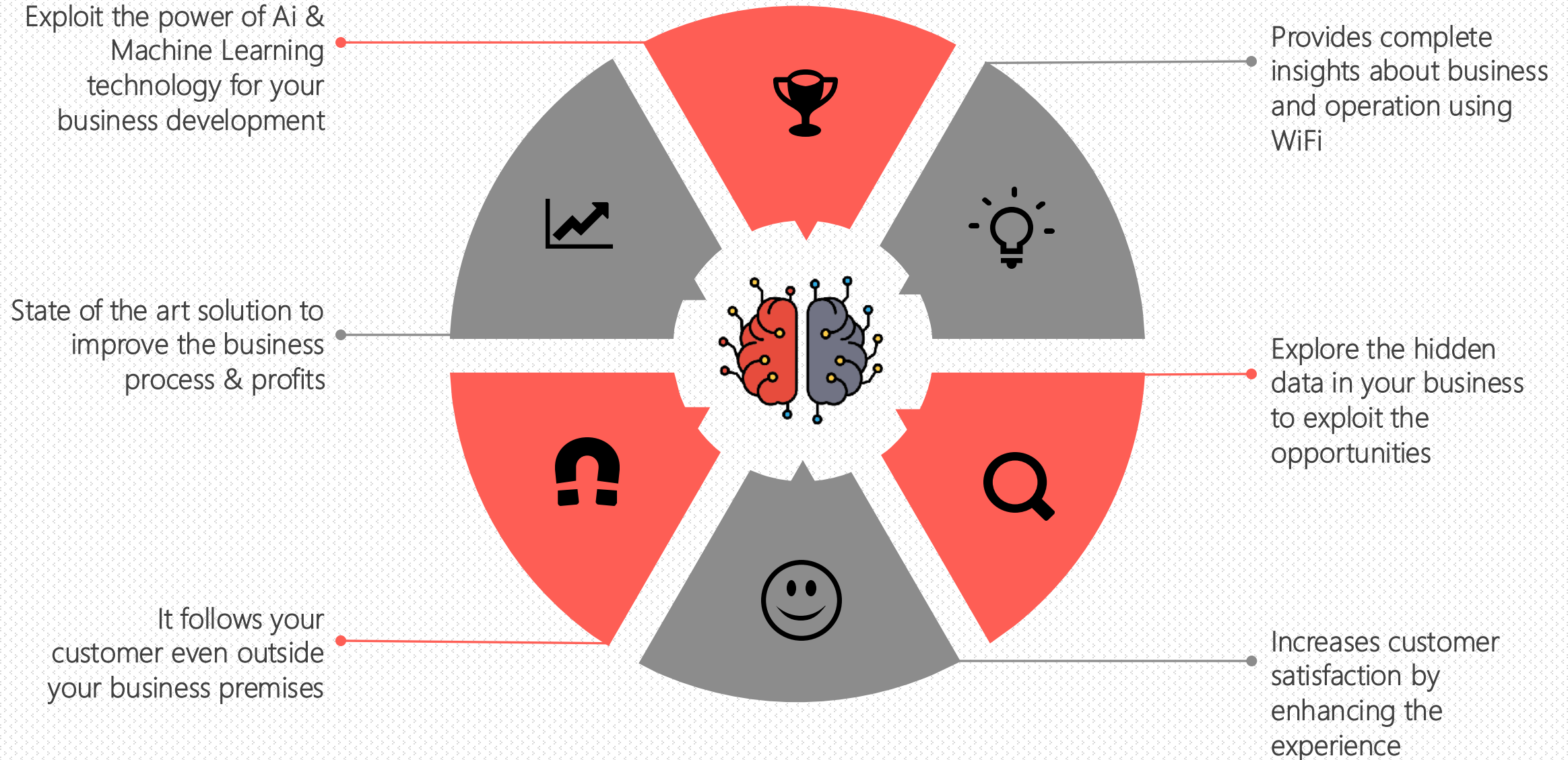
- Manage Restaurant, Room Service & Amenities supply using self-service system
- Easily generate Room-wise/Table-wise QR Code
- User can scan QR code / No need to install any APP
- Menu items show based on the availability time
- Provision to disable items from display
- Immediately prints KOT on confirmation by user
- Saves man-power in order taking and communication errors



- Shining Bot provides API, that can connect to:
 - Most industry leading PMS solutions
 - Most industry leading Database Management Systems
- We can also customize our interface to connect to your proprietary software
- We also provide API to customize your development based on the Shining Bot platform
- API services are custom designed for the individual requirement, talk to Shining Bot solution expert for more information



Why Shining Bot ...





a product of ShiningBot

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