



HOSPITALITY WIFI SOLUTION

WiFi Authentication, Business Intelligence, Feedback Management, Food Ordering System and PMS Integration.

AT A GLANCE

CHALLENGES

- Classical Building Structure
- Category based Access Speed
- High Density WiFi in Banquet Area
- Interface with Proprietary PMS System

BENEFITS

- Easy to use self-registration
- Feedback with Escalation Matrix
- Food Ordering Service at Rooms
- PMS Interface for automatic user provisioning based on Check-In
- Personalised Access Control based on Room Category
- In-Room food ordering system using ShiningBot Online Ordering Solution
- Seamless WiFi Authentication, even in high-density requirements

CUSTOMER

New Woodlands Hotel (P) LTD., The Name which is reputed all over the world for its quality standards and service at a reasonable cost is founded about 70 years.

It is a pure Vegetarian hotel run by an Orthodox family. Hotel believes in quality standards which are not compromised for anything in so many years passed, though, due to modernization of the world community/society.

CHALLENGES

- Classical and distributed building structure
- Differentiated WiFi Service based on room category
- High-Density WiFi requirements in Banquet Area
- Combination of Legacy and Modern WiFi clients
- Interface with PMS software and Self Registration

SOLUTION

ShiningBot SB200

An entry level ShiningBot Gateway Appliance that supports 200 concurrent user per location.

RESULT

Seamless WiFi with State of the art Security

ShiningBot provides complete log management as per government norms for maximum security

PMS Interface and Self Registration Support

Automatically pick-up user details from PMS and support self registration service for walk-in customers

Feedback with Escalation Matrix

Visitors can register their feedback by scanning a QR Code and issues are escalated instantly

Differentiated WiFi Access & Concurrency Control

Automatic Concurrent Access Control based on room occupancy and differentiated speed based on category

ShiningBot Data Analytics Private Limited

info@shiningbot.com | www.shiningbot.com
partners.shiningbot.com | www.shiningbot.net

The information contained herein is subject to change without notice. The only warranties for ShiningBot products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. ShiningBot Data Analytics Private Limited shall not be liable for technical or editorial errors or omissions contained herein.